

# Office and Outdoor Furniture



### Contents

NHS Supply Chain's Office and Outdoor Furniture Framework Agreement	3
Benefits of Ordering Through Us	4
Specialist Knowledge and Support	5
Social Value and Sustainablity	6
What Makes a Seat Comfortable?	7
New Workspace Solutions	9
Outdoor Furniture	10
Children's and Play Furniture	11
How to Order	12
Mini Competitions or Project Work	12
Frequently Asked Questions (FAQs)	13
Supplier Contact Details	14
ALXR Limited	15
Banner Group Limited	16
Bates Office Services Limited	17
BOF Group Limited	18
Bisley	19
Bruynzeel	20
Complete Business Solutions Group Limited	21
Dams Furniture Limited	22
EFG European Furniture Group Limited	23
Emergent Crown Contract Office Furnishings Limited	24
Greshams Office Furniture Limited	25
Herman Miller	26
Lyreco UK Limited	27
MS Storage Equipment Limited	28
Rackline	29
RightGreen Recycle Limited	30
Rotadex Systems Ltd t/a Templestock	31
Rype Office	32
Showcase Interiors PSR	33
SouthernsBroadstock	34
The Senator International Limited	35
Thomas Stoner Supplies Limited	36
Wagstaff Interiors Group	37
Willowbrook Education Limited	38
Workscape Limited	39



## NHS Supply Chain's Office and Outdoor Furniture Framework Agreement

Our Office and Outdoor Furniture framework agreement brings together an extensive range from 28 suppliers, including the market leaders.

The core range has 400 office, outdoor and children's furniture items available.

Our suppliers provide free advice and installation, including mobile and fixed shelving all to your specification.

There is also a wide range of workspace solutions available that can support a reduction of infection in the office including antimicrobic booths, virus screens, reupholstery options and smart locker systems.

### The framework agreement covers the following broad product areas:

# General office furniture and metal storage including:

- Bariatric and petite seating options
- Canteen and dining furniture
- Desking
- Desk and floor screens
- Tables
- Wooden storage
- Modular pods and breakout furniture
- Homeworking furniture
- Metal storage items
- Conference, lecture, and meeting room furniture.

#### Lockers including:

- Nested lockers
- Clothing lockers
- Standalone lockers
- COSHH lockers.

#### **Racking and shelving:**

- Laundry storage
- Mobile shelving
- Racking
- Static shelving
- Ward and pharmacy storage
- X-Ray storage.

#### **Outdoor furniture:**

- External seating
- Picnic tables
- Wheelchair accessible tables
- Planters
- External signage and wayfinding
- Static external bins.

### Children's and play furniture - covering early years to primary:

- Seating
- Tables
- Wooden storage and bookcases
- Metal drawer units
- Children's indoor activity furniture
- Children's outdoor activity furniture.

#### Specialised sustainability lot which allows for:

- Refurbishment of existing products
- Reuse Usable furniture can be offered back to the market or to charitable institutions
- Repurposing or existing products
- Detailed sustainability reports provided back to the customer for their records
- Furniture hire and leasing
- Project work assistance with fully integrated sustainability and social values focus.



### **Benefits of Ordering Through Us**

Our experienced procurement team can answer any questions you may have, but there are plenty of other reasons to order through our route:

### Choice

**Wide choice of brands from a single source -** the widest choice of office, children's and outdoor furniture and metal storage solutions, including the latest innovations.

**Complementary products -** we also have additional framework agreements covering:

- Batteries, Lighting and Tools
- Printable Patient Identification Wristbands, Thermal Printers and Associated Accessories
- Stationery, Technology and Miscellaneous Office Equipment and Services.

**Upfront lead times -** there is a standard four-week lead time on this contract for all items with the exception of bespoke, made to order lines. Accelerated delivery time of next day delivery is available on some products depending on the supplier and whether the item is stocked or made to order.

### Deliveries and homeworking

All products are delivered direct from the supplier. We have suppliers on the framework that can provide many items as flat pack furniture. We also have a range of suppliers that have specialist self-assemble, dedicated home working product ranges and are fully GDPR compliant and able to support home deliveries.

### **Opportunities to save**

**Time and money -** you can avoid individual trust tendering costs, by using our framework, as we complete the tender process for you. The buying team offer a bespoke service to meet your requirements. This allows customers to free up valuable resource to work on other projects, with the peace of mind that work is underway, and the process is following your requirements. There are no minimum purchase amounts needed to receive this support and it covers all categories.

**An integrated approach** - the financial benefits of NHS Supply Chain are not just access to competitive product prices. Our approach is one that reduces cost throughout the supply chain, from raw materials to global sourcing.

#### Discounts are available for NHS and public sector customers

Due to volume purchases, we have been able to secure price reductions for our customers.

**Volume based pricing -** this is available for trusts who commit to one supplier. For large projects, running a mini competition option is recommended. By choosing this option, customers can benefit from the guidance of suppliers to ensure best value and service. For further information on options, please contact <u>office.solutions@supplychain.nhs.uk</u>



### Specialist knowledge and support

#### Capital project management service

Another essential element of this contract is the ability to provide a bespoke design and planning service, then to supply and install for larger projects. The suppliers on contract can service these projects as well as having flexibility around pricing.

**Full support from a dedicated team** - either order through your Customer Relationship Manager or you can contact the supplier directly quoting 2020/S 046-109639 to access NHS Supply Chain prices.

**We procure for a broad range of public sector customers** - the framework agreement has been constructed to enable all statutory bodies to order from it.

**Guaranteed compliance** - when procuring via NHS Supply Chain you will be compliant with Government Procurement regulations.

#### Peace of mind

**Products are guaranteed** - our framework agreement incorporates all the latest required standards and procedures including British Standards (BS), European Standards (EN), International Standards (ISO) Furniture Industry Research Association (FIRA), the leading furniture research and testing agency in the UK. Ensuring all products supplied under this contract adhere to BS/EN/ISO standards as well as specific national legislation and NHS-specific procedures/policies.

**Furniture Industry Sustainability Programme (FISP) membership** - all suppliers meet environmental and corporate social responsibility obligations set by FISP – focusing not just on environmental issues but also purchasing, end of product life, social and community issues.

**We care about sustainability and the environment** - we select suppliers with a strong track record in sustainable development. Wood and wood-based materials are obtained from well managed and sustainable forests and suppliers recycle and refurbish old furniture.

**Free advice** - our framework provides access to comprehensive and professional advice on any queries you may have, from what is the correct task chair to purchase - to how to source bespoke items or match existing furniture. Not only that, we can also provide you with trial products or arrange supplier visits.

**Display screen equipment assessments (DSE)** - our suppliers have fully trained staff who can provide you with free onsite DSE assessments, providing any immediate adjustments to existing equipment and offering recommendations of new products if necessary.

**Design and layout planning** - suppliers have teams of experienced staff who will work with you to maximise the space you have and make recommendations on any future requirements you may need. They can also help you to maximise storage space.

**Refurbishment** - design and layout planning will always incorporate the use of existing furniture where possible or required by refurbishing existing items.

**Project work assistance** - when planning projects, suppliers are happy to come in person to discuss your options and help you plan your budgets. There is the option to send us your furniture requirements and we can help you facilitate a mini competition amongst the approved suppliers.



### Social Values and Sustainability

When out to tender, we weighted our framework evaluation to have at least 30% of the awarding score based on the supplier's social value and sustainability responses.

#### Services

Our suppliers can help you work towards reducing your waste, making the most of your budgets and helping achieve your sustainability targets. We will work with you on:

- Performance measurement reporting
- Social value and local community benefits
- Space planning and design
- Sustainability net zero targets.

#### Benefits

- Diverts waste from landfill
- Procurement savings
- Reduces CO2 emissions.

### Specialised Sustainability Lot... More Than Just Buying Furniture

We are proud to offer trusts a dedicated designed to allow customers access to a wide range of suppliers specialising in sustainability and social value.

Furniture is the biggest source of carbon emissions in a non-domestic building. With 46% of the carbon emissions over a building's entire life from furnishings, a fundamental rethink of how we design and fit out interiors is necessary to address the climate emergency.

The Lot focuses primarily on promoting **re-use and recycle** options rather than procuring new products. Specialist suppliers with extensive product ranges and years of knowledge are available through the framework and are keen to provide insight and assistance on how to make the most of existing products in the workplace.

Our suppliers can work to get your existing furniture to as-new condition and bring new life back into furniture using recycled materials. Suppliers not only focus on renovation and repairs but there are awarded suppliers within this Lot who work to support local trades, SMEs and social enterprises.

Whether you are looking for a supplier who is offering to present free seminars to help NHS trusts understand how to create beautiful, affordable, low carbon interiors - or just a supplier that can help you redesign, rewrap or resize existing products; there are a wealth of sustainability options available that can meet the needs of any activity, budget or purchase.

**Operator chairs** are one example of an item that can be completely upcycled, from new fabrics to servicing the gas system and wheels.

**Desks** can be given a new lease of life with little to no new materials required. Wrapping, powder coating and re-sizing are all options that can make a desk look like new.

**Kitchen and breakout areas** architectural wrapping is an ideal way of creating a clean and brand-new look. Wrapping an entire kitchen takes a matter of hours rather than weeks to replace.



### What Makes a Seat Comfortable?

Generally, seats should allow your body to be comfortable and not restricted. The seat design is critical for this.

#### Seat height

The seat height should never be so high that your legs are left dangling! This can result in pressure on the soft tissues underneath your thighs. This pressure interferes with the return of blood from the lower limbs, which may cause tingling and numbness in the thighs, due to pressure on blood vessels and nerves.

#### Seat depth

The seat depth should allow clearance at the back of your knees, in order to prevent pressure on the network of blood vessels and nerves.

#### Seat back

The seat back and angle should support the natural curves of your spine - in particular your lower back. The main weight bearing should be taken by your upper legs and the top half of the thighs. In addition, a chair should enable you to change your posture at intervals, ensuring that different groups of muscles can be used for support - and that no particular group of muscles gets tired. The consequences of poor seating are discomfort, fatigue and inefficiency in what you are doing.

#### Choosing the right seat height for you

We understand that everyone is unique. To ensure you get the right chair for your needs, we offer a wide choice of taste seating options allowing you to create your own ideal task chair. A range of uplift options enables you to specify individual parts of the chair, providing you with a tailored solution to your needs.



Seat height Gas stem movement and height adjustability



Seat slide Allows the seat to move back and forth to provide good leg support



Seat back height Allows the back height and lumber support to move up and down





Adjustable arm Allows you to choose the height of your arm, independent from the seat height



**PCB mechanism** Permanent contact back rake angle



PCBL mechanism Permanent contact back rake angle, with body weight tension control and free float option



SN mechanism Synchronous mechanism with movement in ratio of 1:2 and body weight tension control



#### AS mechanism

Asynchronous mechanism with independent levers for back rake angle, body weight tension control, and seat tilt angle



### **New Workspace Solutions**

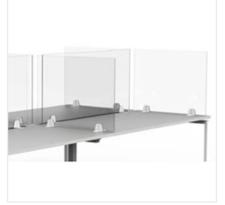
Our suppliers can offer wide ranging support to customers looking for new ways of utilising their workspaces. If you are looking for 'working from home' solutions for staff or ensuring that a workplace is a safer place for teams to be, please contact us on <u>office.solutions@supplychain.nhs.uk</u>

These are just some of the areas we can help you with:

- Antimicrobic booths
- Desk and floor screens
- Home working set-up kits
- Leasing / renting of furniture
- Re-covering fabrics to vinyl for easier cleaning
- Smart locker systems.



Antimicrobial booths





Desk screens

Smart locker systems



### **Outdoor Furniture**

The framework provides access to suppliers offering a wide range of furniture designed specifically for outdoor usage including but not limited to:

- Planters and tubs
- Seating options
- Sustainable outdoor furniture
- Tables
- Wayfinding signs
- Wheelchair accessible furniture.

Please contact us for any outdoor furniture required but not listed.

#### Examples of styles of Wheelchair accessible picnic tables available on the catalogue.



Wheelchair accessible picnic table



Wheelchair accessible picnic table



## **Children's and Play Furniture**

The framework also includes an extensive range of colourful and robust furniture designed specifically

for the smaller user in mind, covering everything from activity jungles to storage units. Specialist suppliers can support and assist you with project planning, sourcing children's general use furniture as well as providing a wide range of indoor and outdoor activity furniture.

#### Examples of the styles of furniture available on the catalogue



Childrens Activity Wood



Childrens Wooden Jungle Gym



### How to Order

There are several ways you can order using the NHS Supply Chain framework agreement. Either contact the NHS Supply Chain Office Solutions buying team, your NHS Supply Chain Customer Relationship Manager or order directly from our selected suppliers - see page 14 for supplier contact information.

#### 1 Choose

Select the products you want to purchase.

#### 2 Contact

Either contact your chosen supplier directly or contact the NHS Supply Chain Office Solutions Team.

3 Quote

Quote the framework reference number: 2020/s 046-109639

#### **4 Delivery**

Products are then delivered in accordance with agreed lead times directly to your trust

### Mini Competitions or Project Work

The Office Solutions team are able to support with any project works or mini competitions customers are looking to run. Contact NHS Supply Chain: Office Solutions or your Customer Relationship Manager for further information on this process.



# Frequently Asked Questions (FAQs)

### Q. My colleagues have requested furniture from a high street retailer, are we able to purchase from this source?

A. There is no legal, public sector agreement with other retailers or suppliers that cover office and outdoor furniture therefore, any purchases are 'off contract'. As an NHS customer, you would need to satisfy your local standing financial instructions. Under Public Procurement regulations, this may need to be tendered or you would need to request a quotation. We must also make you aware that retail suppliers supply furniture that meets mostly domestic needs, but products are not always designed for heavy use and they may not meet fire regulation requirements. If you are in doubt, obtain copies of the test certificates and seek further guidance from your fire officer before ordering a potentially unsuitable piece of furniture.

#### Q. We have ordered the wrong product, can we return the item?

A. In most cases, furniture is made to order, so this makes returning the product difficult. Check to see if any other department within your trust can use the product. If you need further assistance, speak to the supplier to establish whether they are willing to restock the product although there may be a restocking charge involved. Suppliers will usually look to come to an amicable agreement in these circumstances.

### Q. Why does the cost of standard office chairs vary so much from supplier to supplier and how do we ensure that we order the correct type of seating?

A. There are a wide range of options over and above a basic height and back adjustment that meets the basic requirements of a contract chair. For example, a seat tilt - dual control or synchronised, height adjustable arms, lumbar support etc. When selecting a product, you need to consider the requirements of the person using the chair and if they have any special requirements with how long they will be sat in the chair during a day. All suppliers can provide samples of seating for assessment if required. Liaise with your occupational health team or ergonomist if you have one to identify the most appropriate product based on the needs of the individual, especially if you are looking to standardise on a core range of seating. Many of our suppliers are also able to provide DSE assessments if required for the workplace.

### Q. A supplier is saying they are on the Office and Outdoor Furniture framework agreement, but I do not see their name listed. Can I buy from them?

A. We have a list of our awarded suppliers in this brochure. Of these, there are a couple of suppliers that have been awarded onto the framework who work with regional distributors to enable them to cover wider geographical areas without the additional cost implications or carbon footprint of mileage.

If you do choose to order with one of these regional distributors and want to be sure you are covered by the framework agreement, you must go through the following process:

- All orders need to be checked prior to being placed with NHS Supply Chain: Office Solutions team. This is so we can confirm that they are a designated supplier, and that any orders placed are for the awarded suppliers' products only.
- Quote the framework agreement number on any purchase orders placed 2020/s 046-109639

It's important to note items that are not made by / provided by our awarded suppliers, have not been part of the tender evaluation process and therefore are not covered by the framework agreement.



# **Supplier Contact Details**

Supplier	Email address	Lot 1	Lot 2	Lot 3	Lot 4	Lot 5	Lot 6
		General Office furniture	Lockers	Racking	Outdoor Furniture	Childrens and Play Furniture	Sustainability
ALXR Limited	orders@alxr.co	X			Х	X	
Banner Group Limited	NHSSupplyChain@BannerUK.com	Х	х		Х		
Bates Office Services Limited	nhsfurniture@batesoffice.co.uk	Х	х				
BOF Group Limited	sales@bof.co.uk	Х					
Bisley	alex.gillies@bisley.com		х				
Bruynzeel	enquiries@bruynzeel.co.uk			х			
Complete Business Solutions Group Limited	tanya.clark@complete.co.uk	х				x	х
Dams Furniture Ltd	publicsector@dams.com	Х					
EFG European Furniture Company Limited	sales@efgoffice.co.uk	Х					
Emergent Crown Contract Office Furnishings Limited	sales@emergent-crown.co.uk	х			x	x	
Greshams Office Furniture Limited	tenders@gof.co.uk	X					
Herman Miller	tracey_goodwin@hermanmiller.com	Х					
Lyreco UK Limited	andrew.bonsall@lyreco.com	X					
MS Storage Equipment Limited	contact@ms.co.uk	x					
Rackline	jeff.hibbert@rackline.co.uk			Х			
RightGreen Recycle Limited	lindsey@rightgreen.co.uk						х
Rotadex Systems Limited t/a Templestock	lee.oconnor@rotadex.co.uk		х	Х			
Rype Office	kate@rypreoffice.com						x
Showcase Interiors PSR	joanne.davis@showcase-psr.co.uk				Х	Х	
SouthernsBroadstock	robert.moore@southernsbroadstock.co.uk	х					
The Senator International Limited	sales@thesentaorgroup.com	х					х
Thomas Stoner Supplies Limited	sales@thomasstoner.co.uk		х				
Wagstaff Interiors Group	l.gray@wagstaff.co.uk	х			х	Х	х
Willowbrook Education Limited	info@willowbrookeductaion.co.uk					х	
Workscape Limited	samanthaledbury@workscape.co.uk	x					Х

### **ALXR** Limited



ALXR Limited is committed to delivering products that are durable, safe, easy to clean and maintain, antiviral and anti-bacterial coatings and treatments without compromising safety, quality, aesthetics, service or value. Our products are ethically sourced and environmentally friendly. ALXR Limited is committed to the NHS Net Zero policy and have a target to reduce its Carbon Emissions to Zero by 2030. ALXR Limited has a Waste Reduction and Environmental Policy as well as a Single Use Plastics Policy that is independently reviewed regularly. ALXR Limited can advise and support you with your environmental goals and objectives. Whether for office or home/remote working; ALXR Limited can provide solutions that cater to employees specific needs and requirements either using off the shelf components and products where appropriate or designing and making bespoke furniture and products.

- Our Service Consultants and Advisers can meet with you and your stakeholders remotely or in person to offer advice and guidance as required, whether product specific or for projects and future plans.
- ALXR offers a comprehensive range of services; planning, design, assembly, installation advice as well as innovative solutions, ideas, products, services that can be drawn upon to support projects alongside standard products and equipment where necessary.
- We have designers, architects, engineers, and other allied professionals that have worked in healthcare environments and are available to work with your facilities management, clinical teams and other colleagues.



Desking



Seating



Task seating



Height adjustable desking



### **Banner Group Limited**



Banner Group Limited is a leading expert in supplying a one-stop-shop furniture solution to the NHS and Public Sector organisations, with over 200 years' experience. The dedicated Banner Group Limited NHS Healthcare Furniture Team have a full understanding of the complex needs of the NHS within a busy and ever-changing workplace that has challenging and differing requirements at diverse and different locations. Durability, practicality, comfort, and design are just some of the considerations made when choosing appropriate furniture for your NHS environment indoors or outdoors.

- We work directly with leading manufacturers and distributors to offer you a wide range of style, prices, and delivery options to choose from.
- Expert team: Our expert NHS Furniture Team have over 50+ years of experience in the furniture industry and will work alongside your existing Banner Healthcare Account Manager who knows you and your customers meaning that we can provide you with the best advice and the right solution.
- Delivery choice: We offer a huge choice of delivery options, from next day delivery to out of hours installations and refurbishments the choice is yours.
- Banner Group Limited has a key objective in delivering a value for money furniture solution to the NHS, by reducing your costs, saving you money, and providing new and bespoke products alongside re-working and engineering value from your existing furniture requirement, ensuring we provide added value services.



Picnic bench



Storage



Seating



Desking



### **Bates Office Services Limited**



Bates Office Services Limited is a leading provider of office furniture solutions. Our experience of office furniture comes from over 30 years of supplying small, medium, and large public and private sector organisations with their office furniture requirements, from a single desk to large scale office refurbishments including 3rd space, breakout, and social spaces. Bates Services Limited offer a personalised one to one service via our account management team across the UK supported by our own delivery and installation teams.

- Depth and breadth of product range across multiple manufacturers, offering choice and flexibility.
- Suite of supporting services including;
  o Planning, installation and waste disposal (via our in-house teams)
  o DSE Assessments.
- One to one Account Management.









High back task chair

Tambour storage units

Cantilever desks

Under desk pedestal



### **BOF Group Limited**



We provide inspiring environments for working and learning and have done so since 1984. Our success in securing supply incumbencies on numerous frameworks and contracts has been key to the development of BOF Group Limited as a leader in the provision of design led workplace and education furniture solutions.

We are able to offer COVID compliant space management; essentially taking existing plans and furniture layouts and designing social distancing rules into the day-to-day occupancy and operational requirements across the workplace.

Our delivery and installation team are professional, experienced and trained to the highest level with valid CSCS cards and all aspects of health and safety training. We are always uniformed and equipped to answer any queries you may have regarding your installation. With allocated weekly delivery routes, many sole supply contracts around the UK, we are ideally positioned to deliver efficiently across the UK in our own fleet of commercial vehicles.

Our working relationship doesn't end at the point of delivery, our customer service team are always available to offer ongoing support and advice. We can be with you within 24 hours using our quick-response after sales support vehicles.



Side filers



Tub seating



Seating



Desking



# **Bisley**



Bisley is a design and manufacturing powerhouse and for over eighty years, we've been quietly creating innovative products that meet the evolving needs of our working world. Today, Bisley combines this spirit of innovation with a collective knowledge that can only come from experience. We're unashamedly passionate about storage – it's at the heart of everything we do.

Our products are distributed to businesses from all sorts of industries across the globe, adhering to the highest standards – all our furniture is made with care and precision. We produce over 15,000 items from our factory, here in Wales, and make over 4,000 worldwide deliveries every month via 10 international offices. Through continued production investment and acquisition, Bisley can combine the strength and durability of steel with pleasing aesthetic qualities of wood to provide a unique choice of solutions for an extensive range of markets.

Bisley has a long and proud history of supplying innovative storage solutions to the NHS and the Public Sector.

Our portfolio of lockers covers applications for clinical, office, and cloakroom settings, including smart locker solutions, incorporating the latest locker management technology.

We understand the importance of caring for our world, our people, and our communities which is why we're completely dedicated to protecting the environment by working to a greener manufacturing process. Bisley is committed to the continuous improvement of our environmental performance and pollution prevention. It is our policy to regularly review our environmental objectives. Our environmental management system is accredited to ISO 14001.

We have pledged to achieve Carbon Neutral status by 2030 in line with UK Government targets, and this will be achieved through investment in mitigation projects, with a reduction target of 3-5% a year. We are also working hard towards achieving Net Zero as a business by 2050, in line with UK Government targets targets.

#### Examples of the styles of racking available on the catalogue:









Racking



### Bruynzeel



Our vision is to be the global market leader in space-saving storage solutions that create space and contribute to a sustainable planet. We achieve this by offering space-saving storage solutions.

Our company invests heavily in contributing to a positive effect on climate change. Our operations are climate neutral and use Biomethane gas and electricity generated by solar power plants. Our actions to combat climate change will lead us from climate- neutrality today to our commitment to becoming Net-Zero by 2045.

Bruynzeel manufactures a wide range of bespoke static and mobile storage, and shelving solutions for the healthcare sector. Whether for records storage, HTM71, pharmacy, medical library, laboratory, GP and CCG applications or even for general storage areas we are able to provide a solution.

Our mobile shelving systems are available as manual or electronically operated and meet all UK and European standards, incorporating the latest technology and safety features.

Mobile shelving saves space – whatever the application, the concept of mobile storage can be applied to enable you to minimise the footprint of the storage you need.

Bruynzeel offers a full service without obligation:

- Free on-site advice, including site surveys and layout drawing preparation.
- Staff that have many years' experience in creating the best space saving solutions.
- Options for disposing and sensibly recycling old racking that may be being replaced.
- A complete service including design, manufacturing, delivery and installation.

Bruynzeel has been providing storage solutions since 1953 – it is a brand you can trust to deliver.

#### Examples of the styles of racking available on the catalogue:



Racking



### Complete Business Solutions Group Limited



Renowned for providing a responsive and proficient service, each of Completes 19 branches nationwide is linked to a dedicated NHS team.

Focussed on staff and user wellbeing by creating comfortable, efficient, cost-effective, and sustainable environments that are tailored to suit a specific task, operational or team requirement, their innovative, value adding solutions comes complete with local support and delivery.

Why choose us:

- Service a dedicated NHS team to resolve all purchasing challenges and provide a personalised, local service and exceptional, reliable support. Built in flexibility to accommodate operational changes, internal moves and meet life cycle goals.
- Complete provides an innovative approach with Computer-aided design (CAD) designers, space planners, acousticians, ergonomists, project managers and qualified installers and considers wellbeing, agile-working, accessibility, acoustics, ergonomics, inclusion, aesthetics, and design, in addition to DSE assessment and advice for all dynamic environments from qualified specialists.
- Value minimise costs, maximise budgets and provide the best added-value services to the NHS are Completes goals, achieved by supplying new and bespoke products alongside re-working and value engineering existing furniture stock.



Office furniture and storage



Design and accessible space planning



Innovative and sustainable products



Reception and waiting areas design



### **Dams Furniture Ltd**



A British manufacturer and wholesaler of Office furniture with 52 Years' experience. We have a dedicated NHS team to service you directly.

We have £5.1 million of Furniture in stock available for Next Day delivery, completing 900 orders per day with a National Delivery and Installation network

- Next Day Delivery from 9500 Stocked products
- On Site Product Support, CAD plans
- Account Manager and Project management on a person to person basis.









CAD planning

Tiles soft seating

Desking

Seating



# EFG European Furniture Company Limited

# e f e

EFG European Furniture Company Limited bring together the best of Scandinavian and homegrown furniture brands to produce timeless interiors for workplace, learning and healthcare environments.

Whether you are moving, replenishing, or updating an existing space, their experienced furniture specialists will provide you with the furniture you need to succeed, in style, and on budget.

- EFG European Furniture Company Limited pride themselves on their great customer service, with an on average 8h response from enquiry to quotation.
- Dedicated daily delivery routes to NHS facilities means your order will be with you in no time.
- Our wide range of wipeable, ergonomic and fast-track furniture collections are tailored to support your needs.



Dedicated Delivery and Installation



Complimentary Furniture Consultation



\*Free Space Planning and Interior Design



Awarded Furniture Repair and Restoration



### Emergent Crown Contract Office Furnishings Limited



Emergent Crown Contract Office Furnishings Limited are one of the UK's leading Office and Healthcare Furniture suppliers, with over 30 years' experience in providing products and services to the NHS. So, when it comes to finding furniture solution, they're experts. Whether you're looking for a single replacement chair or a complete project, you can expect an exceptional level of personal service.

Emergent Crown Contract Office Furnishings Limited strength lies in being big and small at the same time. As an organisation, they have the scale and infrastructure to design, manufacture and deliver the most demanding projects nationwide. Their well-equipped network includes a dedicated showroom, a 30,000 sq. ft. distribution centre with up to £1 million of off-the-shelf stock and their own delivery fleet.

However, as a company that prides itself on its customer care, they're compact enough to still offer each NHS customer a one-to-one service, whilst still remaining competitive in everything in the products they supply.

Together, this big/small structure gives them the flexibility to change meet Customer's challenging deadlines, the capacity to fulfil the most prestigious project, and the freedom to create truly individual designs. It's not easy specifying office furniture and Emergent Crown Contract Office Furnishings Limited should know. There are a million and one different decisions to be made and, sometimes, the same number of hurdles to overcome. They offer each and every customer a personal service, never simply selling you something, without talking through the options.

As a team, Emergent Crown Contract Office Furnishings Limited are experienced at working with NHS Customers - from initial inquiry to final installation. Which is why they offer a range of expert services to take the mystery out of modern furniture to achieve the optimal solutions. Naturally, they know the shortcuts that will save you time and money and the pitfalls to avoid. So, whether it's offering advice with chair ergonomics or need an urgent delivery, Emergent Crown have a team of in-house experts to help.







Seating booths

Operator chairs

Desks

Filing cabinets



## **Greshams Office Furniture Limited**



Gresham Office Furniture Limited was established in 1976 and is one of the UK's largest independent manufacturers of office furniture. Design, production, prototyping, and assembly are all covered in a state-of-the-art manufacturing facility guaranteeing innovation, flexibility and sustainability across their entire range of quality work and social space furniture.

The Company's strength is in being a one stop shop, where customers are partnered to create their vision of quality workspaces that are inspirational, functional, safe, and exceptional value for money. Benefits of working with Gresham Office Furniture Limited:

- Expert design and project teams delivering an appropriate and cost-effective workspace furniture solutions to current health and safety legislation, technological developments and British Standards for quality and sustainability.
- Assurance of stock supply with sustainable and future proofed furniture products manufactured on site and delivery and installation with an in-house construction skills certification scheme (CSCS) accredited team of installation operatives and large modern fleet of purpose-built delivery vehicles.
- Comprehensive warranties and quality accredited aftercare with specialist customer service professionals providing support for the whole of the product lifecycle.



Operator chairs

Bespoke counters

Desking



Soft seating



### Herman Miller



Herman Miller is a globally recognised leader in design. Since its inception in 1905, the company's innovative, problem-solving designs and furnishings have inspired people. Herman Miller is guided by an enduring legacy of design, innovation, and social good. In 2021, Herman Miller and Knoll created MillerKnoll, a collective of dynamic brands that comes together to design the world we live in.

UK Manufacturer - Herman Miller have operated in the UK for over 50 years since opening their first UK factory in Bath in 1970. Today they operate out of PortalMill, the state-of-the-art, custom-built facility in Melksham, Wiltshire.

Built to Last - Herman Miller recognises the changing nature of work and the need for products that can stand up to continuous use. Their primary products come with a warranty of 12 years' service, 24 hour a day, 7 days a week use.

Good design that's good for people - Herman Miller is driven by the belief that design can make a positive impact on humanity. From the materials that go into them to the comfort you feel when using them and the beauty they add to your spaces, Herman Miller designs reflect this belief and the values that guide it.



Booth Seating



Desking





Design

Recyling



# Lyreco UK Limited



At Lyreco UK Limited we understand that not every office is the same and that any room can be a blank canvas. That's why we work with a local British supplier to work with you to plan and create the ideal office set-up for your needs. Using quality furniture that is stylish, modern, and manufactured with sustainability in mind.

We believe today's businesses should have a positive social effect. As part of our corporate social responsibility, we follow a defined set of six global principles which are aligned with the 17 Global Compact Sustainability Development Goals. Find out more at www.wearelyreco.com.

To support our customers in their sustainable approach, Lyreco have developed a bespoke and unique methodology, to assess environmentally friendly products which are in our catalogue.

Our Charity Steering Committee (CSC) supports all our staff charity endeavours. Our people let us know which organisations they feel can benefit from our assistance. From charities and local organisations, to sports and activity clubs, our committee supports causes that impact the community the most.

We support local, national and group charities through fun fundraising activities. We also support our employees' endeavours to raise money outside of working hours.

BBC Children in Need. Every year we lend our Telford customer services call centre to BBC Children in Need. From warehouse to sales staff, our volunteers come from across the organisation.

We've also been working with Telford Crisis Network. We've donated laptops for community centres, shelving for the central food storage and £5000 to help their cause. We've also set up campaigns to collect food donations to stock up the bank.



Desking



Pedestals



Tambour storage units



Seating



### MS Storage Equipment Limited

MS Storage Equipment Limited, the one stop shop for all aspects of furniture and storage concepts. Far more than a simple supply and install service, we've built our 40 year trading history on devising innovative, practical and affordable solutions designed to meet the diverse needs of the healthcare environment. We're proud on our supplier relationship with the NHS and always strive to reflect this in our customer service, value for money and product choice.

- We work with you to create the ideal working environment. We provide full consultation with AutoCAD layouts, removal and relocation services, and installation services and out of hours delivery to ensure every project goes smoothly.
- We offer a multi-channel supply chain to ensure fast track deliveries on a nationwide basis.
- Full service and maintenance contracts alongside our reupholstery service will ensure your products are kept in top working condition.









Task seating

Stackable seating

Comfy seating

Desking





### Rackline



Rackline are a UK manufacturer of high density steel storage products which include a range of static shelving systems, mobile shelving systems – manual and powered, rotary storage units, cabinets and lockers.

Our products are designed for a large range of healthcare departments including theatres, medical records, X-ray storage, pharmacy / dispensary, laboratories, GP surgeries and general storage areas.

Rackline fully manage the project including delivery and installation.

- We offer a free of charge site audit, space plan / layout drawing and quotation without any obligation.
- We are a competitively priced UK manufacturer.
- Our products increase space efficiency and offer saving of up to 50% in storage costs.



Flexible storage options

Mobile systems





Medical record storage

General storage options



# **RightGreen Recycle Limited**



• Priority one: Reuse

Here at RightGreen Recycle Limited our promise is to make things simple. We prevent the disposal of your unwanted furniture from becoming an environmental issue whilst increasing your organisations green credentials and social responsibility. After assessing the furniture, our priority is to provide an additional life cycle for your surplus items, we can also deliver the items to charities of your choice. Our goal is to create a recycling community within the NHS to keep furniture in circulation whilst also saving you money, our up-cycle programme is designed to give your furniture a longer life and reduce your costs.

• Priority two: Rework

Our trained and experienced staff can give even the most exhausted furniture a new lease of life. We can re-upholster, re-size and re-cover anything from seating to office desks to suit your organisations' requirements - save yourself money and avoid unnecessary landfill use.

• Priority three : Recycle

At our fully licensed recycling centre, we will take care of all the dismantling, sorting and segregation of any waste. We ensure full compliance with the waste transfer, environmental protection and WEEE legislation.









Office storage

Relocation and removals

Desk resizing

Reuse and recycle





### Rotadex Systems Limited t/a Templestock

Birmingham based Rotadex Systems Limited t/a Templestock, manufactures, supplies, and installs a wide range of storage and space saving furniture for health care environments. From medical records to ward storage, linen / laundry shelves to HTM71 solutions we can offer great service and price. Rotadex Systems Limited t/a Templestock remains the only manufacturer to hold all three Public Sector Supply Chains.

We offer:

- Ability to manufacture, supply and install non-standard sizes and designs alongside standard ranges.
- Templestock is a premier design and print provider for medical case note folders.
- Full and free customer support no matter how small the enquiry.









Made to measure

Mobile storage

Locker system

Heavy duty systems



# **Rype Office**



Rype Office supplies sustainable office furniture. We return high quality used furniture to as-new condition and makes beautiful furniture with recycled materials. Furniture is the biggest source of carbon emissions in a non-domestic building; Rype reduces this by 80% while saving money for clients and creating UK jobs.

Their 200+ projects prove that every office can be beautiful, sustainable and cost less.

Why choose Rype:

- Full range of sustainable office furniture including seating, tables / desks, and storage.
- Free award-winning sustainable office design assistance, audit of existing furniture to assess its potential for reuse, sustainability report, and take-back of furniture.
- Social value creation with local jobs and by partnering with social enterprises like the Merthyr Tydfil Institute for the Blind.









Rype Zero task chair

Herman Miller desk

Rype Intercept sofas

Rype Opportunity booth



### Showcase Interiors PSR

### SHOWCASE | PSR

Showcase PSR newly formed 2019 as a joint venture between Showcase and Combined Office Interiors, bringing together 20 years of direct experience and expertise in the Public Sector market.

We offer unrivalled knowledge and expertise, providing impartial and unbiased advice, by recommending products from a wide variety of suppliers based on clients' business objectives and their criteria for function, design, and budget.

Showcase PSR sets itself apart by providing its clients with the combination of purchasing power and knowledge of the furniture market giving its clients the right furniture solution for the best available cost. Our team of experts pursue extreme attention to detail in supply, project management, installation and after sales customer service.









Bins

Benching

Planter seating

Planters



### SouthernsBroadstock

After creating inspiring designs to make your vision a reality, we draw upon our in-house manufacturing capability and unrivalled network of supply chain partners to deliver a full and timely installation. Our experts focus on each of their specialist areas throughout to ensure clients receive the best possible solution.

Our flexibility, creativity, quality of products and outstanding project delivery ensure we delight customers across private and public sectors. We deliver single projects, national frameworks, and managed service agreements. SouthernsBroadstock, gives your business space to flourish.

At the core of SouthernsBroadstock is our belief that you get back what you put in. This is why we are committed to investing in people, both in our own company and in local communities, whilst also leading the way for sustainable industry. Our knowledge and resources are the means we use to make a difference in society and promote our ideal of a greener, climate-friendly economy.



Metal storage



Seating



### The Senator International Limited The Senator Group

Healthcare environments are all about people. We at The Senator International Limited understand that the way people behave shapes the environment around us. We research, design and manufacture products for healthcare spaces accommodating patients in a shared space, considering patient participation, patient choice and patient experience.

Staff engagement is also important, valuing those who work within healthcare premises as much as the patients they support. Modern design understands that functional healthcare spaces are more than just practical or clinical, there needs to be an atmosphere that comforts and heals all who inhabit it. These intertwining philosophies are helping shape a healthcare sector that makes comfort and calm central to medical environments.



Nest of chairs destination



Lola soft seating



Mote two seater sofa



Tonina three seater sofa



**Thomas Stoner Supplies Limited** 



Thomas Stoner Supplies Limited (TSS) have supplied lockers directly to large corporate and public sector organisations for over 10 years, and we pride ourselves on our customer service, supplying quality products and getting things right first time. All our account managers are aware of the importance of achieving great customer satisfaction, contractual obligations and providing a responsive and exemplary service.

We only source manufactured stock that is supplied within the UK. The TSS quality assurance process has been designed to provide high levels of product quality, continuous service improvement, backed by quality service at all business levels; from the procurement processes to handling and storage, through to the final distribution of the product to our customers.

TSS can support our customers nationwide through the ordering process from pre-sale to delivery. Our highly skilled and dedicated Accounts and Customer Service team are committed to resolving any purchasing challenges and providing a personalised and exceptional service and support.

TSS choose to work with businesses across our supply chain which demonstrate good and sustainable practice within the environments and communities in which we operate. All TSS operational activities are assessed for their environmental impact with the aim of reducing our Carbon footprint and reducing our operational environmental impact across all sites.



Locker



Cloakroom Furniture



Lockers



COSHH Storage



momas stoner supplies Li

36 www.supplychain.nhs.uk

### Wagstaff Interiors Group



Established over a century ago Wagstaff Interiors Group has steadily progressed to be one of the largest and most comprehensive independent companies in the Interior Fit-Out: Design and Build, Interior Design, Furniture Solutions, Office Moves and Furniture Hire services industries.

- Our rich heritage ensures our continuity in the market.
- Our financial strength allows us to underwrite our supply chain giving total piece of mind.
- We are the only company to offer our seven core services nationally with an office in each region of the UK.









Filing

Pedestals

Seating

Desking



# Willowbrook Education Limited WILLOWBROOK

As manufacturers of the UK's largest selection of children's storage furniture, Willowbrook Education Limited offers both great quality and good value.

All of our products are manufactured by ourselves at our purpose-built plant using the best quality materials and delivered to your door as ready built unit (NOT FLAT PACK), so there are no tools needed, no complicated manuals or missing parts to contend with.

Thousands of UK schools have already benefitted from our fast, reliable service and great products and in addition to this, Willowbrook Education Limited also guarantees all of its products for five years.

Please also remember that as manufacturers we also offer a tailored made-to-measure service for both single units and complete refits.









Mobile shelves

Drawer units

Bookcases

Pigeonholes



### Workscape Limited

### workscape

Collaborative and hybrid working specialists.

Following competitive tender, we have recently designed and implemented a collaborative and hybrid working solutions for the new Innovation Centre for the NHS in Stoke Mandeville and in Haleacre. As these spaces slowly approach full occupancy, we look forward to measuring the success of these new working environments and the designed in flexibility means we can adapt and change them simply, quickly, and affordably as working patterns adapt and change, to best suit new ways of office working.

We are passionate and dedicated to the introduction and management of high quality highly ergonomic products which due to extended warranties and designed in flexibility, adaptability and options for future re-purpose represent a lower life cycle cost than the more traditional low-cost furniture products purchased by the NHS. This approach enables the use of higher quality products with better ergonomics and over the long-term, saves money and is kinder to the environment.

Whatever your requirements, we can space plan and visualise your new furniture environment free of charge and with no commitment to purchase. Using the lasts CAD technology, we can provide 3D rendered images detailing exactly your requirement even down to the correct colour choices to enable you to quickly and simply determine fabrics and finishes.

Our services include workplace consultancy, space planning and design, visualisation, furniture specification, delivery, and installation.



Seating

Desking



Storage



Booth seating

